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Springtime

Spring passes and one remembers one's innocence. Summer passes and one remembers one's exuberance. Autumn passes and one remembers one's reverence. Winter passes and one remembers one's perseverance.



Welcome to Spring!

I hope that you get a chance to enjoy some sunshine, although it looks like it will be a windy start to Spring. When you are out in the sun, don't forget to wear a hat!

We are saying a regretful goodbye to Wendy, as she takes a break from work. It is sad to see her go, but I am sure that she will enjoy more time with her grand daughter. Wendy came to us in the middle of our first COVID-19 outbreak, and it was a trial by fire. She has been with us through three Aged Care Quality Safety Commission visits, and NDIS Accreditation visit, and Infection Control and Safework SA reviews. During Wendy's time with us we welcomed new staff and new residents and made plans for the future of Jallarah. Wendy will be missed.

To fill in the void left by Wendy, we welcome back Chris Moran, as an interim Care Manager, until I can recruit a permanent person. I hope that you will all join with me to make her feel welcome.

We started this last week of August with a Minor Tummy Bug doing the rounds. I can happily confirm that it was minor, and did not result in a full outbreak. We will be having some discussions with staff over our learnings from this one.

I would like to let you know that there will be some disruption in the coming weeks due to upgrades:

- We will be installing a Safety Film over the lower windows through some of the rooms. This is to ensure that the windows cannot shatter when impacted and cause injury.
- We will be removing the carpet from the Western Hallway from the seating near room 22 to the end of the building at room 30. This will be replaced with vinyl to match the rest of the flooring throughout the building. We have a date for install from the 16th of September. We will keep you updated as to the dates for each section. There will be a lot of disruption, noise and dust. If you are planning a visit or an outing this month, it might be best to try for the day that it is happening by your door.

Both of these installations have been identified as necessary through recent incidents, and the Board and Management are seeing that the upgrades are done to ensure ongoing safety of residents, visitors and staff.

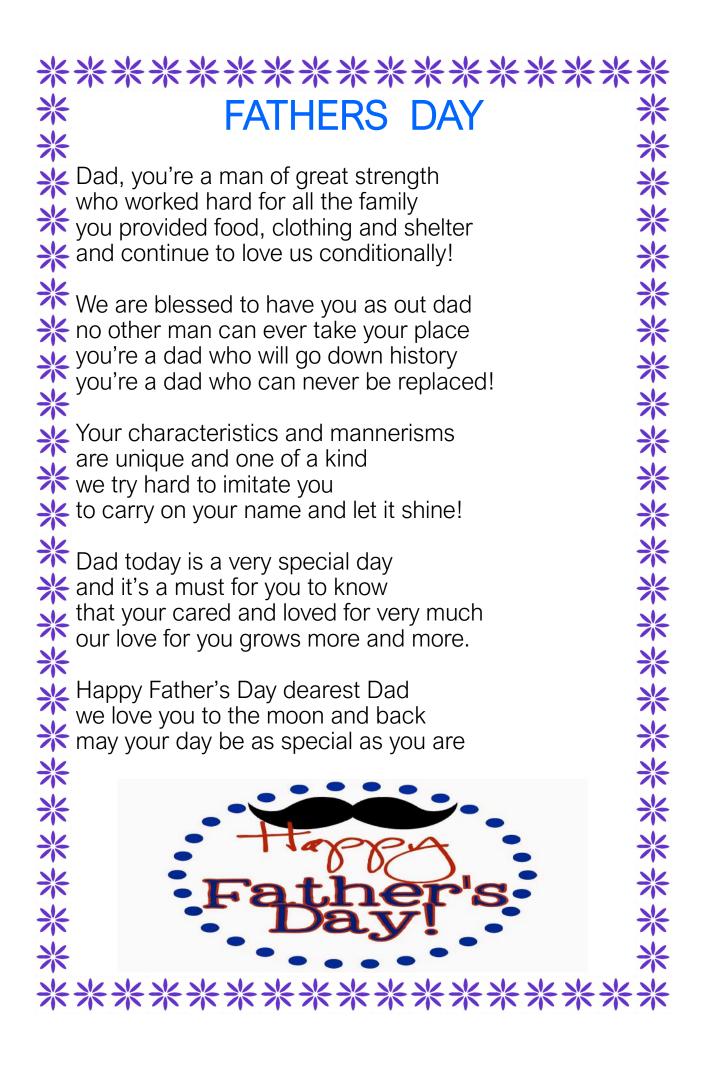
As you know, we are always training the staff in new ways. In August, staff undertook mandatory training in Dementia awareness and in September we will have Fire Training and Cultural Inclusion Training in person and there will be online training as well. Here is a photo of the lovely Kory and Lesley (Board Member) attending the Dementia Training.

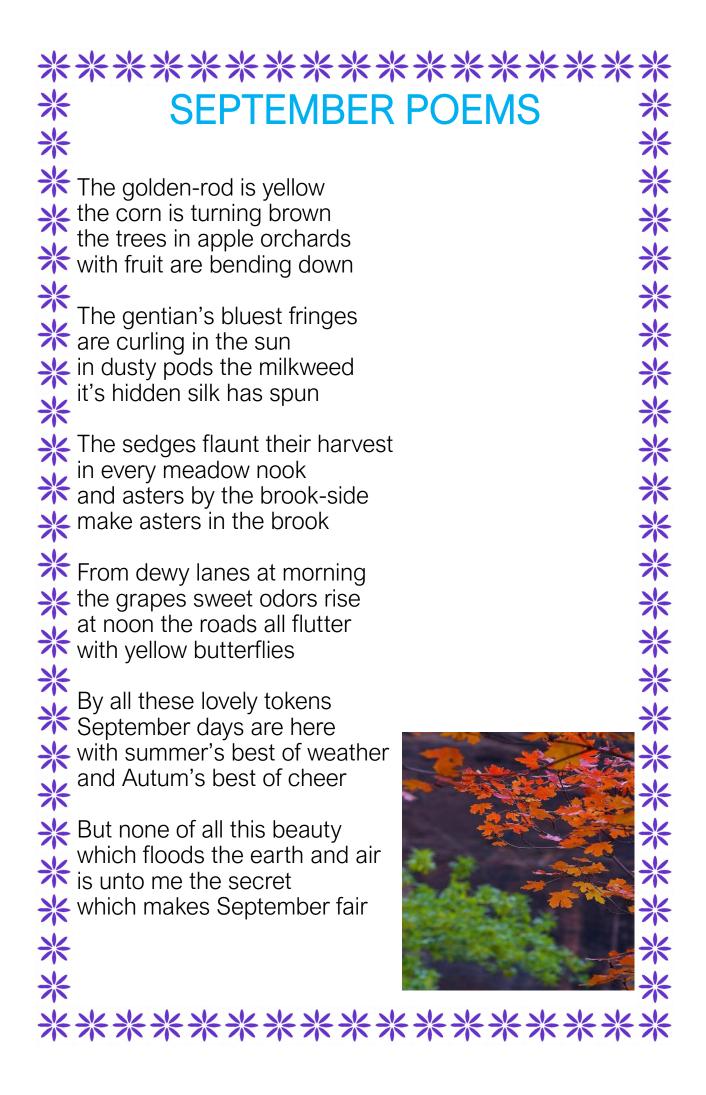
I hope that you don't get blown away, enjoy the spring sunshine and have a happy day.

Jilly-Anne (CEO)

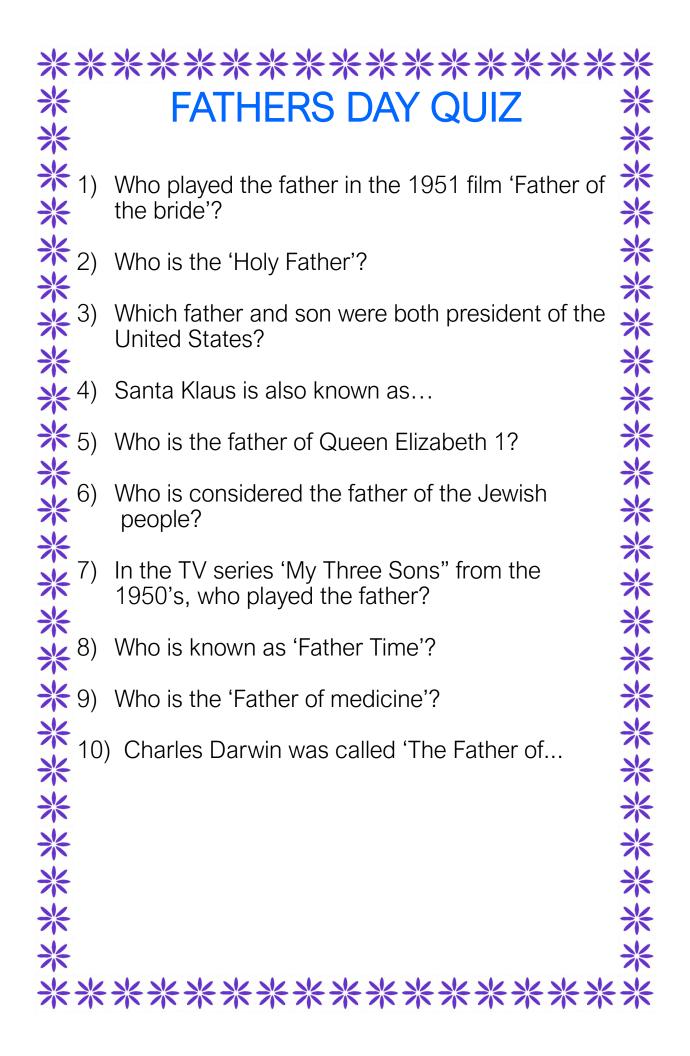


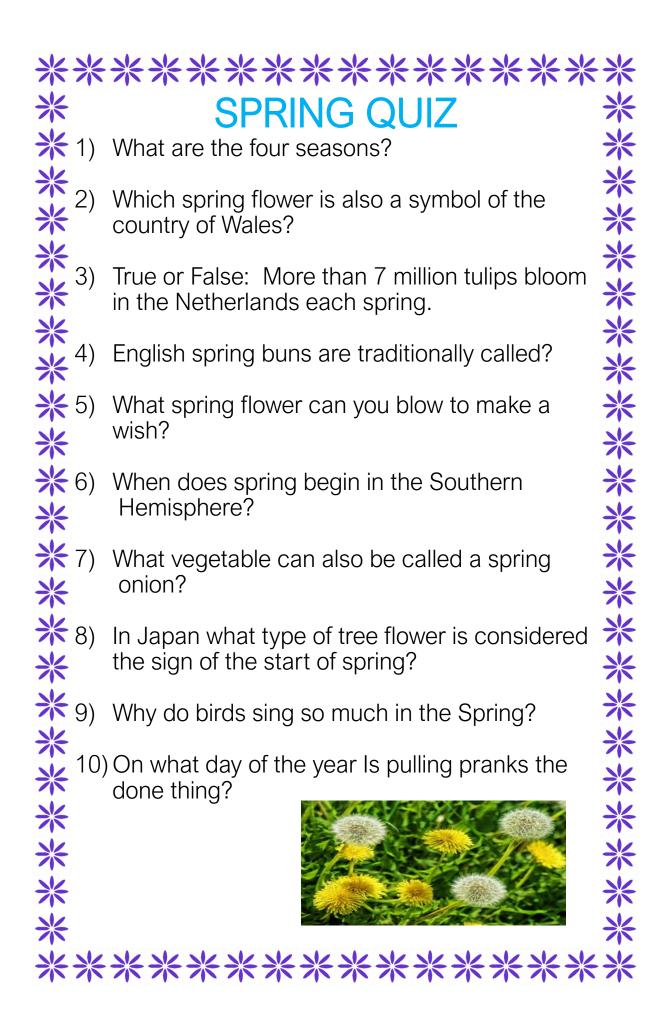


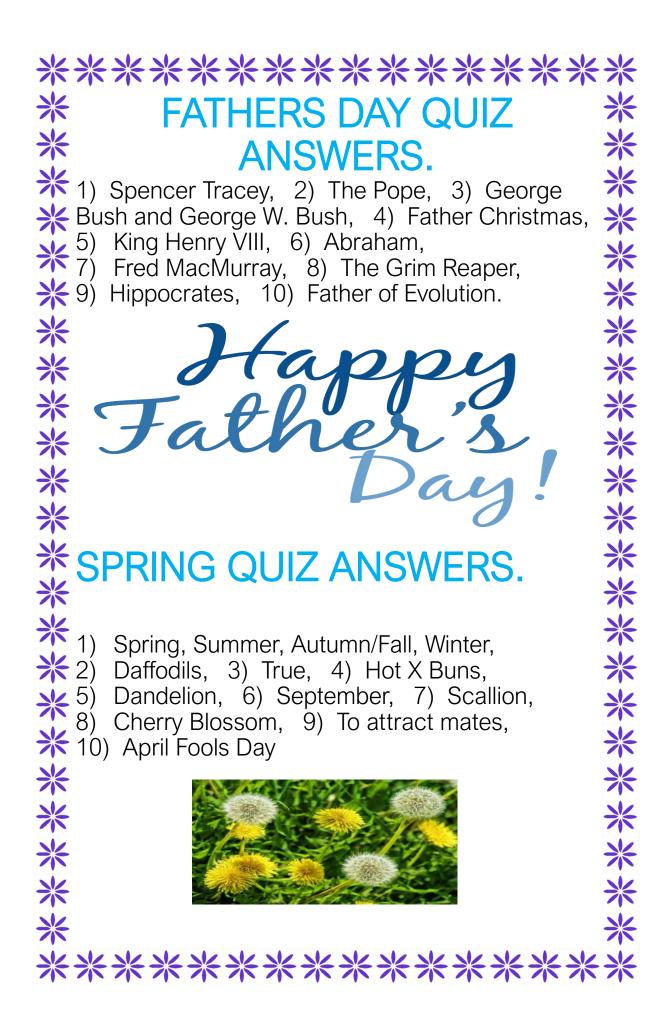












********* 米米米 ************* Lifestyle Report

*August started with the Olympic Games Opening ** Ceremony, every resident and some staff received the flame with a photo. We coloured in the Olympic Rings, laminated, then gave in a goody bag to * each resident. We have a lot of Olympic Games * events. We started with relay, cup stacking, basket hoops and darts. After each event residents received a medal. The dining room was * decorated with the Olympic Flag, Australian scarves, cardboard cut out of events and balloons around the dining room and on for table * decorations with flags from all the countries.

* We had a craft day, the residents did a colourful









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LARAH HOMES OLYMPIC

* GAMES









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** We also went on a bus trip to the see the Silos, we **

** We also went on a bus trip to the see the Silos, we have also started an easy moves exercise class, which the residents seem to enjoy, we still do the activities that the resident like, bingo, walking group, birthday celebration, board games and quizzes.



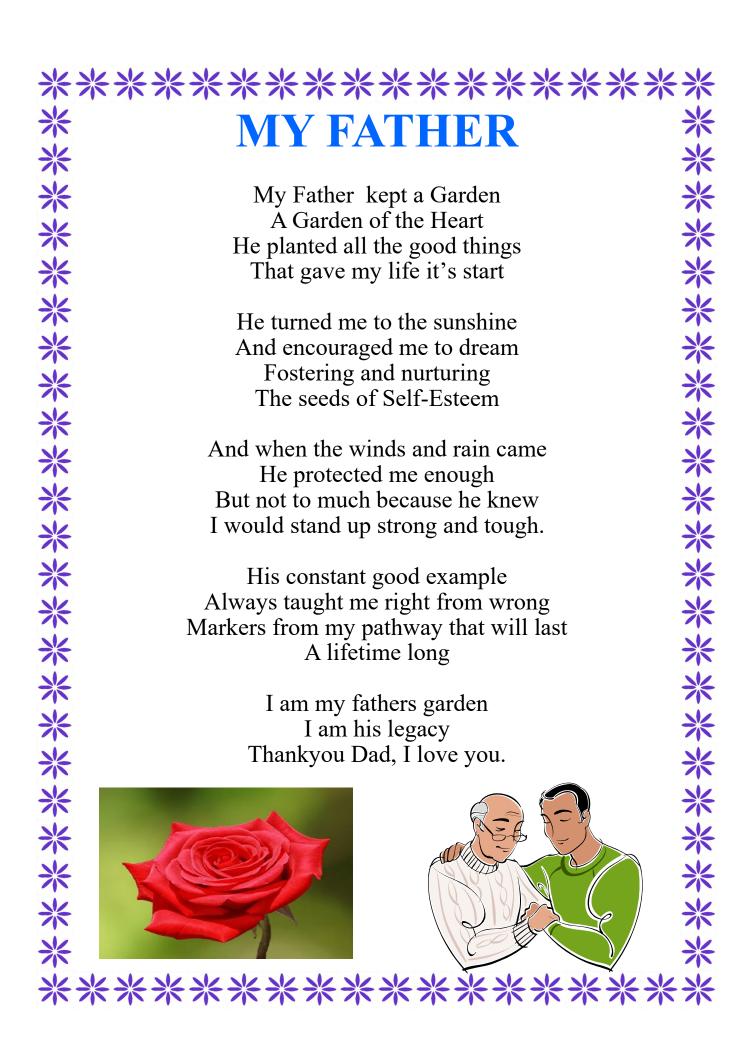




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FEEDBACK

Jallarah Homes Inc recognizes the need for an easy to manage, timely feedback mechanism for residents and their representatives. The Information and feedback gathered assists us to respond appropriately and improve the quality of service.

Please use the complaints mechanism to inform us about any issues including cultural safety and discrimination. All complaints will be dealt with sensitively and with respect to privacy issues.

Complainants will be informed of any action taken and the practice of open disclosure will be supported by staff and management.

If you have a complaint you may use any of the avenues below:

- Ask an advocate to act on your behalf
- Discuss the complaint with a staff member
- Complete a feedback form. Staff can help with this.
- Ask to see the EO/DON

If unsatisfied please Write to the Board of Management c/o Jallarah Homes Inc.

If you are not satisfied with any internal action you may approach the Aged Care Complaints Commissioner on 1800550552. Brochures with the details can be found in the foyer.

FIRE PLAN

** RESIDENTS & FAMILY MEMBERS**

There is a copy of the Fire Plan on the back of every Residents bedroom door that gives you directions in case of a Fire, Evacuation or Emergency

Please at all times follow the directions given by staff